## Luther

## **PRESS RELEASE**

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## **Luther Gets ISO Certification**

As one of Germany's major law firms Luther pioneers in getting an external certification for its quality management

Cologne, June 5, 2008 – The quality management system of Luther Rechtsanwaltsgesellschaft mbH complies with the international quality management standard DIN EN ISO 9001:2000. After having been audited by DQS GmbH, the law firm has been awarded the highly sought-after quality seal today.

The location in Cologne and four other Luther locations have been audited in March and April. The audit of the Cologne headquarters and four other locations will be repeated annually in the future.

"The most crucial reason for this groundbreaking decision was our endeavor as lawyers for business to show our clients and contacts that our internal processes not only comply with professional regulations but also with their familiar and well-known standards", Dr. Hermann J. Knott, Partner at Luther and responsible for quality and risk management, explains. "We've been quite amazed how the requirements of the ISO standard fit into the various processes of a modern major law firm", Silke Gottschalk and Dr. Marcel Klugmann, both lawyers and further members of Luther's ISO team, confirm their positive experiences.

Apart from complying with existing legal and professional requirements, client satisfaction ranks as one of the most important guidelines for certification. The audit inspects whether and by what means client

satisfaction is being measured regularly and how it is optimized by a continuous improvement process.

These criteria meet Luther's business-oriented approach. "As lawyers for business we highly regard this certification – it has pleased us extremely," Dr. Hermann Knott declares.

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## Brief Profile of Luther Rechtsanwaltsgesellschaft mbH

The firm Luther Rechtsanwaltsgesellschaft mbH employs approximately 270 laywyers and tax advisors in Germany and operates in all economically relevant fields of legal and tax consulting, with its own offices at 13 German locations, as well as in Brussels, Budapest, Istanbul, Shanghai and Singapore. Its clients include medium-sized enterprises and large corporations, as well as the public sector. Luther is part of the PMLG international group of law firms (Pinsent Masons Luther Group) and is the German member of Taxand, a worldwide network of independent tax firms.

Further information is available at: www.luther-lawfirm.com

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