

Luther.

Luther.LOT – services for mass claims

The diesel engine emissions issue and the related wave of legal actions against car manufacturers is just one example of the growing number of mass claims in the market. In addition to the automotive industry, we anticipate that the health care, telecommunications and media industries and trade will also see a strong increase in mass claims in the future. In this context, another important aspect, apart from legal competence, will be the efficient and transparent handling of legal actions.



Especially mass claims, with their specific requirements for the orchestration of the overall process, require a viable solution for the secure exchange of information, documents and knowledge, the coordination of appointments and meetings, and collaboration among all parties involved in the proceedings. With Luther.LOT, we have developed a case management system that has been tested in practice on multiple occasions and which places us in a position to handle mass claims efficiently, or to assist our clients efficiently and transparently in their own handling of such projects. The success factor here is proven, efficient workflows that support the team and result in duplication of work being systematically avoided. Intelligent data processing helps shorten individual operations while ensuring data quality, as well as all deadlines and process actions.

Our service components:

- Managing the entire legal proceedings efficiently through the use of intelligent tools
- Managing the master data in relation to the parties involved, the courts and the matter in dispute
- Managing all incoming and outgoing documents and all memos regarding meetings or hearings
- Creating documents using automated processes
- Performing intelligent, learning evaluations of costs, risks and probabilities (tables/graphs)
- Managing deadlines and appointments (internal/external)
- Controlling workflows, recording the hours worked and performing the invoicing

The described service components are generally defined in more detail in moderated workshops that are attended by the business areas involved, lawyers from Luther and our digital and process experts.

Key components of the solution:

Master Data Management	Information Analysis	Document Management	Creation of Documents
Deadline Management	Collaboration & Workflows	Reporting & Controlling	Time Recording & Administration

Luther.Solutions

Luther.LOT is a solution offered by Luther.Solutions. Luther.Solutions can provide assistance during all phases of the transformation of the legal department, from strategic dialogue to process and organisation design, the use of Legal Tech solutions in operations or in client work, or the design of new forms of collaboration with business partners. Our interdisciplinary teams and proven methods, procedures and tools



ensure a measurable increase in quality and efficiency in day-to-day business and when handling complex cases or projects on behalf of clients.

Our digital expertise:

At Luther, lawyers, legal consultants and IT and digital experts cooperate closely. We maintain close contact with innovation leaders in the Legal Tech industry and with researchers and academics and have received several awards from the German legal publisher JUVE and from PMN for our services. We can provide our clients with a holistic service offering and solution-oriented approach in the digital field.

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